

## *Sleeping Well Warranty*

Indel B warrants Sleeping Well to be free from defects in material and workmanship under design usage and service conditions for two (2) years on parts and one (1) year on labor from the date of the original purchaser's first installation. Replacement parts are covered for the remainder of the Sleeping Well warranty. This warranty does not apply to damage or failure of the Sleeping Well or the vehicle into which it was installed due to improper installation, assembly, maintenance, abuse, neglect, accident, or the use of the part(s) not supplied by Indel B. Accessories supplied by Indel B, but not manufactured by Indel B, shall be covered by the accessory manufacturer's warranty only and not subject to this warranty.

Non-standard installations, that is, those requiring a departure from published installation instructions, should not be undertaken without first having consulted Indel B.

Parts: Coverage for warrantable parts, at the discretion of Indel B, will be made to the claimant in the form of repair, replacement or credit.

Labor: Warranty credits will be made in accordance with the Standard Repair Times (SRT) as published by Indel B. Articles which are returned as defective, but which are found to meet the specifications agreed upon, shall be subject to a retesting charge.

**The warranties set forth herein are the sole warranties made by Indel B, in regard to the Sleeping Well system. Indel B makes no other warranties, expressed or implied, of merchantability or fitness for a particular purpose.**

### **Items covered under this warranty**

1. Basic Sleeping Well (all models) including condenser, compressor, evaporator, remote control, 12/24V converter, control unit and compressor/control unit
2. Indel B supplied accessories.

### **Items not covered under this warranty**

1. Sleeping Well systems no longer within the warranty period
2. Installation errors or failure arising as the consequence of installation errors
3. Any progressive damage to the vehicle arising out of the failure of the Sleeping Well system
4. Sleeping Well systems which have been modified or use of non-standard parts not approved by Indel B
5. Sleeping Well systems that have been abused or damaged
6. Travel time
7. Diagnosis or repairs when caused by problems not directly related to the Sleeping Well or due to power related problems

Owner is responsible for the cost of all repairs made to the equipment in which it is installed, other than the Sleeping Well system. Owner is responsible for any and all accommodations, meals and incidental costs incurred by the Owner as a result of a warrantable failure. Owner is responsible for "down-time" expenses, and all business costs and losses resulting from a warrantable failure.

Indel B IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES

If you have any questions or concerns about the Sleeping Well warranty, contact your nearest Authorized Sleeping Well Dealer at [www.sleepingwell.net](http://www.sleepingwell.net).

## *Sleeping Well Warranty Procedure*

1. Installer MUST complete and submit 'Sleeping Well Registration Form' within 30 days of installation to activate warranty.
2. Validate warranty. Note – Warranty issues as a result of installation are the sole responsibility of the installer.
3. Obtain warranty claim authorization & RGA ([www.sleepingwell.net](http://www.sleepingwell.net)).
4. Perform warranty work. See applicable Sleeping Well Standard Repair Times (SRT) for allowed warranty times.
5. Complete and submit Warranty Claim Report within 30 days of repair. Warranty Claims Reports received after 60 days will not be honored.
  - a. Dealer or user shall be reimbursed for defective/replacement parts at cost. Dealer will be credited an additional 20% handling allowance.
  - b. Labor shall be credited as per the applicable Sleeping Well Standard Repair Times (SRT) at the rate of \$75.00 per hour.
6. All warranty repairs must be done by a certified HVAC technician.
7. Defective parts for return will be requested and be shipped to Sleeping Well freight prepaid before claim will be processed. Claims will be processed within 30 days from receipt of defective parts (if requested).



Warranty  
Standard Repair Times (SRT)

SRT-1)	LABOR ALLOWANCE FOR DIAGNOSIS AND LOCATION OF DEFECTIVE COMPONENT	1.0	SRT-11)	RECOVERY/RECYCLE/RECHARGE	1.0
SRT-2)	CONTROL PANEL R&R	0.7	SRT-12)	RELAY R&R	0.5
SRT-3)	SOLENOID R&R	0.8	SRT-13)	WIRE CONNECTOR	0.2
SRT-4)	EXPANSION VALVE R&R	0.5	SRT-14)	EVAPORATOR COIL R&R	0.8
SRT-5)	THERMOSTAT R&R	0.5	SRT-15)	CONDENSER COIL R&R	0.8
SRT-6)	HOSE ASSEMBLY R&R	0.5	SRT-16)	CONDENSER FAN R&R	0.5
SRT-7)	CONDENSER R&R	0.8	SRT-17)	RECEIVER/DRIER R&R	0.5
SRT-8)	COMPRESSOR R&R	0.8	SRT-18)	BLOWER MOTOR R&R	0.5
SRT-9)	PRESSURE SWITCH R&R	0.3	SRT-19)	FREON FTG R&R	0.2
SRT-10)	DIODE R&R	0.5			
TRAVEL TIME	NOT ALLOWED				

*Sleeping Well Warranty Claim Report*

	<b>Warranty Claim Authorization #:</b>
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**CUSTOMER INFORMATION**

**Customer Name:**

**Product Description:**

**Serial #:**

**Date Purchased:** Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

**Date Work Performed:** Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

**DEALER INFORMATION**

**Dealer Name:**

**Date Submitted:** Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_

**Submitted By:**

**Problem Description (Please Print Clearly)**

**Labor Performed (Please Print Clearly)**

<u>SRT Code</u>	<u>Description</u>	
	<b>[A] Total Time</b>	
	<b>[B] Total Labor Claim</b>	<b>\$</b>

**REPAIR PARTS SUPPLIED**

<u>Qty</u>	<u>Part No.</u>	<u>Description</u>	<u>Unit Cost</u>	<u>Total Cost</u>
<b>Repair Parts Claim Sub-Total</b>				
<b>[C] Total Repair Parts Claim</b>				<b>\$</b>
<b>Total Warranty Claim</b>				<b>\$</b>

# Sleeping Well

## night&day

12V Air Conditioning No-Idle System



[www.sleepingwell.net](http://www.sleepingwell.net)

**Sleeping Well Warranty Registration**  
**Sleeping Well**

Model #:	<input type="text"/>
Serial #:	<input type="text"/>

**Vehicle Type**

Make:	<input type="text"/>
Model:	<input type="text"/>
VIN:	<input type="text"/>

**Supplier Information**

Purchased From:	<input type="text"/>
Purchased Date:	<input type="text"/>
Installed By:	<input type="text"/>
Installation Date:	<input type="text"/>

**Customer Information**

Name:	<input type="text"/>
Street:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone:	<input type="text"/>
Email:	<input type="text"/>

Register online at [www.sleepingwell.net](http://www.sleepingwell.net)

Or mail your warranty registration form to:  
**Sleeping Well**  
**6315 W. US Hwy 12**  
**Eau Claire, WI 54703**